

February 15, 2008

To: All TransGas Customers

2008 Outage Survey

On February 12, 2008, TransGas issued our 3rd annual Outage Survey to all of our Common Stream Operators and Delivery customers.

Improved coordination of work plans that will minimize service disruption to our customers is an objective to which TransGas continues to strive. TransGas would like to consider your system maintenance plans in the development of our 2008 planned system maintenance in an effort to reduce the effect of planned outages to your production, your shippers or your plant operations.

Although we cannot guarantee coordination of system maintenance of both our system maintenance and yours, we have received your feedback that our coordination efforts have made a significant difference to downtime experienced during past years. TransGas will endeavor to coordinate outages wherever possible.

If you have any questions, or have not received your outage survey, please contact your Key Account Manager, Darlene Exner at (306) 777-9501, or Wendy Uytterhagen at (306) 777-9687.

Chris Uhren,
Director, TransGas Customer Services