

February 22, 2010
To: All TransGas Customers

2010 TransGas Outage Survey

On February 8, 2010, TransGas issued our 5th annual Outage Survey with a requested return date of February 26, 2010. The information requested consists of any firm (or tentative) dates that you can provide for planned maintenance at your site. This information will be used by TransGas for planned maintenance scheduling purposes.

Improved coordination of work plans that minimize service disruption to our customers is an objective that TransGas continually strives to achieve. Although there is no guarantee, TransGas will endeavor to coordinate its outages with your planned maintenance wherever possible.

To minimize the disruption to our customers, TransGas prefers to use the best information possible when planning our system outages. To accomplish this, please let us know if your plans change after your original submission. As well, for receipt CSOs, please solicit this information from other producers with compressor stations connected to the TransGas receipt meter or simply forward the request you have received to those other parties behind the meter.

In addition, TransGas maintains a Planned Outages web page found at <http://www.transgas.com/infopostings/plannedoutages.asp> where TransGas customers can view upcoming scheduled outages to determine the effect on their service.

If you have not received a request and have planned outages at your meter, or have any questions/concerns regarding the submission of this information, or its use, please call your Key Account Manager, Wendy Uytterhagen at (306) 777-9687 or Darlene Exner at (306) 777-9501.

Wendy Klinger
Director, TransGas Customer Services